# MV-370S/MV-372S

# 1/2 Ports SMS Gateway

# **User** Manual



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#### **1** Introduction

MV-370S/MV-372S is a 1/2 channels SMS Gateway that enables you to send and receive SMS over GSM networks from your PC through the internet. An easy-to-use web interface. You can send SMS by User/Group/Phonebook

Option: SMS Server: Major Function 1.Send Bulk SMS 2.Send SMS by number,user,group 3.set the prefix of sim,total sms/sending time 4.Address book upload/export 5.set Schedule messages 6.SMS to email/ SMS to mobile 7.CDR 8.Support to work with muliti sms gateway 9.sms report 10.USSD balance check and recharge



Administrator remote manage

#### 2 Parts list

Please check the parts for any missing parts. If do, please contact our agents :

- 2.1  $\ ^{\lceil}$  MV-370S/MV-372S  $_{\rfloor}$  main body
- 2.2 Power adaptor AC-DC (110V AC 12V DC) or (220V AC 12V DC)
- 2.3 Network cable
- 2.4 Antenna
- 2.5 User Manual



3 Dimension: 14.5cm x 17cm x 3.9cm

![](_page_3_Figure_9.jpeg)

#### 4 MV-370S Panel description

![](_page_4_Figure_1.jpeg)

- 4.1 Antenna : Antenna connector.
- 4.2 DC 12V : Power socket.
- 4.3 LAN: Standard RJ-45 socket, connecting to Hub circuit.
- 4.4 PWR: Power indicator light, red light. Light is on when system's power supply is normal.
- 4.5 Mobile: GSM indicator light, green light. Light flashes when GSM status is normal; light turns on constantly when GSM is called.
- 4.6 Lan: Lan indicator light, green light. Light flashes when Lan is called; light turns off when GSM answered.
- 4.7 Link: Link indicator light, green light. Light is on when network is connected correctly.

#### 5 MV-372S Panel description

![](_page_5_Picture_1.jpeg)

- 5.1 Antenna : Antenna connector.
- 5.2 DC 12V : Power input.
- 5.3 LAN : LAN port. It also can be DHCP Server.
- 5.4 WAN: RJ-45 internet connector , standard RJ-45 socket , connect to HUB.
- 5.5 PWR (Power LED) : Light up when power is normal.
- 5.6 VoIP1 : an indicator light of VoIP1

5.7 VoIP2 : an indicator light of VoIP2

When used as a VoIP GSM Gateway

5.8 Link Indicator : Light up when network is connected.

# 6 CABLING

6.1 Connect the internet cable from HUB to the 'WAN' connector of the MV-372S.

\*If you need to stack up more MV-372S, you can stack up as follows.

![](_page_6_Figure_3.jpeg)

6.2 Connect the antenna and put it in proper position to get the best signal reception.

- 6.3 Insert the SIM card from back of the main body. (Take the slide off first).
- 6.4 MV-370S/MV-372S support manual switch IP MODE to DHCP and manual restore

to original firmware for update failure.

There are SW1 and SW2 button shows as follow diagram:

![](_page_6_Picture_9.jpeg)

- 6.4.1 SW1 function: Restore the factory default IP 192.168.0.100 STEP: Please press the SW1 in 7~8 seconds till the Mobile and LAN LED flash blink.
- 6.4.2 SW2 function: Switch MV-37X IP to DHCP MODE STEP: Please press the SW2 about 7~8 seconds till the Mobile and LAN LED flash blink.
- 6.4.3 SW1 + SW2 function: Manual restore and restart MV to original firmware for update failure.

STEP: Please remove the MV power cable first.

Then press the SW1 and SW2 in 4~5 seconds till the Mobile and LAN LED flash blink. At same time, please plug in the power DC 12V. Then the device will reboot auto. Please login to 192.168.0.100 for firmware update procedure.

6.5 Connect the power adaptor. The 'POWER' LED should be light up.

#### 7 Web Page Setting

When the IP setting is done, the operator may setup all the rest parameters via web page. Browse the IP address from Internet Explorer (e.g. <u>http://192.168.0.100</u>). The following page shows up :

Connect to 192.16	8.0.150 ? 🤰	<
R	GA	
Embedded WEB Sei	ver .	
User name:	<b>1</b>	]
Password:		
	Remember my password	
	OK Cancel	I

Enter the username and password for authentication. (default username=sms, password=gateway). The page follows when the username and password are correct.

# 8 System Information

PORTech Your CTI Partner	SMS Gate	eway2 v10.206.7, MVS(16m)
Mobile		
SMS	Model Type:	MV-372S
Network	Module Description:	GSM:850/900/1800/1900MHz (M10)
Network	Firmware Version:	Wed Nov 21 16:12:51 2012.
Update	Contact Address:	150, Shiang-Shung N.Road., Taichung, Taiwan, R.O.C
System Authority	Tel:	886-4-23058000
Save Changes	Fax:	886-4-23022596
Pehoot	E-Mail:	sales@portech.com.tw
Rebool	Web Site:	http://www.portech.com.tw.
Save Changes Reboot	Fax: E-Mail: Web Site:	886-4-23022596 sales@portech.com.tw http://www.portech.com.tw.

- 8.1 When you login the web page, you can see the demo system current system information like firmware version, company... etc in this page.
- 8.2 Also you can see the function lists in the left side. You can use mouse to click the function you want to set up.

#### 9 Mobile

9.1 Mobile Status

PORTech Your CTI Partner	Mobile Sta	itus
	2005-01-01 08:00	
Mobile Status Settings	Mobile 1	
SIM Setting	Operator:	
Operator Setting Cell Info	SIM Card ID:	
USSD	Signal Quality:	
SMS	Registration State:	
Network Update	GSM S/N:	
System Authority Save Changes Reboot	Motion State:	Initing

(1)Operator : The SIM card of telecom carrier is been registered

(2)SIM Card ID : SIM card ID.

(3)Signal Quality : Signal quality.

(4)Registration State:

- 0,0 --->**Not registered, ME is currently not searching for new operator** There is a technical problem. User intervention is required. Yet, emergency calls can be made
  - if any network is available. Probable causes:
  - no SIM card available no PIN entered
  - no valid Home PLMN entry found on the SIM
- 0,1 --->Registered to home network
- 0,2 --->**Not registered, but ME is currently searching for a new operator** The ME searches for an available network. Failure to log in until after more than a minute may be due to one of the following reasons:
  - No network available or insufficient Rx level.
  - The ME has no access rights to the networks available.
  - Networks from the SIM list of allowed networks are around, but login fails due to one of the following reasons:
  - #11 ... PLMN not allowed
  - #12 ... Location area not allowed
  - #13 ... Roaming not allowed in this location area After this, the search will be resumed (if automatic network search is enabled).
- 0,3 --->Registration denied
- 0,4 --->Unknown (not used)
- 0,5 --->Registered, roaming
- \*ME: Mobile Equipment Phonebook
- (5)GSM S/N : IMEI Number

(6)Motion State: The status of SIM card

#### 9.2 Mobile Setting

e	Mobile 1 9 ON 9 OFF
) 05	Mobile PIN Code: On E Code: Confirmed
ettina	
tor Setting	Init AI Cmd
fo	
	Mobile 2 SON SOFF
	Mobile PIN Code: On E Code: Confirmed:
ork	Init AT Cmd
te	
m Authority	Submit Reset
Changes	
Changes	

- (1) ON/Off: If you use this channel, please click on. Otherwise, please click off.
- (2) Mobile PIN Code: If you need to unlock pin code via MV-370S/MV-372S, you can click "On" and enter pin code.
- (3) Init AT Cmd: User can fill the AT Command for GSM module

#### 9.3 Mobile Operator Setting

PORTech Your CTI Partner	Opera	tor Setting	
Mobile			
Status	Mobile 1:		
Settings	Opreator ID	(0: resume auto)	List
SIM Setting	Work Mode	C Every time reset module   Manual	Now
Operator Setting			
Cell Info	Mobile 2:		
USSD	Oprestor ID	(0) secure auto)	List
SMS	opreator ib	(0. resume auto)	LIST
Network	Work Mode	C Every time reset module C Manual	Now
<b>Update</b> System Authority Save Changes Reboot		Submit Reset	

1. Operator ID: When GSM module is registered, user can click the List to show all available operators in that area. You will see like follows diagram.

Your CTI Partner	Operat	or List		
Status				
Sattings				
ilM Setting	No Status	Name	ID	Use
perator Setting	00			C
ell Info	01			0
SD	02			C
S	03			C
work	04			0
late	05			C
tem Authority	06			0
e Changes	07			C
oot				
		Submit Res	et	

2.Work Mode:

a. Every time reset module:

Fill the assigned Operator ID, then press Submit bottom and save change. After reboot, GSM module will research the operator ID and registered the base station.

b.Manual:

Fill the assigned Operator ID, then press Now bottom. GSM module will search that Operator ID and registered after reboot.

#### 9.4 Mobile Cell Info

PORTech Your CTI Partner	Cell	Info				
Mobile	Mobile 1	·]				
Status				_	-	
Settings	select M	CC LAC	Cell	BSIC	BCCH	RxLev
SIM Setting	0	0000	0000	0	0	0
Operator Setting	1	0000	0000	0	0	0
Cell Info		0000	0000	0	0	0
USSD	2	0000	0000	0	U	U
SMS	3	0000	0000	0	0	0
Network	4	0000	0000	0	0	0
Jpdate	5	0000	0000	0	0	0
System Authority	6	0000	0000	0	0	0
Save Changes						
Reboot			Ret	resh	ĺ.	
	Preferr	ed this Cell	LAC	0	Cell ID 0000	BCCH
		Su	bmit	R	eset	

It shows BTS (BCCH) cells of the cellular network and register to new BCCH selection. Support Quad band-BG2W, Quad band-M10 and firmware V10.185 above only. \*Model no,please view P.5 System Information)

Please work with this feature when the mobile status is "Stand by/Active". It detects the surrounding active cell, up to 7 cells and shows Cell ID, signal and best signal (RXIev). The No.0 shows the data of current registered cell. Follow by No.1 to No.6 cell is based on cell signal (best to low).

- MCC : Mobile Country Code
- LAC: Location Area Code
- Cell : Cell Identifier
- BSIC: Base Station Identity Code
- BCCH: Broadcast Control Channel
- RxLev: Received Signal level in dbm

#### How to Configure

You can choose a BCCH channel by clicking on the cell. The module will automatically register in the new BCCH.
 E.g. If you would like to register BCCH channel on No.4 cell, please click no4 select like

below.

Cel	l Info ⊥⊻					7
select	МСС	LAC	Cell	BSIC	BCCH	RxLev
0	46601	0871	546F	20	629	-76
1	46601	0871	0000	20	661	-78
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-84
4	46601	0853	70AD	61	626	-89
5	46601	0853	70AE	61	532	-90
6	46601	0871	5278	46	649	-92
			Refre	sh		

- select MCC LAC Cell BSIC BCCH RxLev 546F -76 -78 -79 -84 70AD -89 70AE -90 -92 Refresh LAC Cell ID BCCH Preferred this Cell 70AD Submit Reset
- 2. System will show the cell number information once you select on Preferred this Cell form. Please click the submit button and Save Change on left to restart the module.

After system restart and turn to Standby, please check on No.0 cell and confirm the current registered cell you selected. At the point, the Gateway won't provide the data of surrounding cell signal, but shows -110dbm on No.1 to No.6 RxLev, which means GSM signal 0.

selec	t MCC	LAC	Cell	BSIC	BCCH	RxLev
0	46601	0853	70AD	61	626	-88
1	46601	0871	546F	20	629	-110
2	46601	0871	546E	20	661	-110
3	46601	0871	0000	23	513	-110
4	46601	0853	0000	61	532	-110
5	46601	0853	0000	23	656	-110
6	46601	0871	0000	27	667	-110

3. If you would like to research all the surrounding BCCH cells again, please cancel Preferred this Cell selection first and send Submit, Save Change to restart the gateway. That, System can detect the surrounding active cell, up to 6 cells and display Cell ID, signal and best signal (RXIev).

			1	-		
select	MCC	LAC	Cell	BSIC	BCCH	RxLev
0	46601	0871	546E	20	661	-76
1	46601	0871	546F	20	629	-77
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-83
4	46601	0853	70AE	61	532	-90
5	46601	0853	70AD	61	626	-89
6	46601	0871	5278	46	649	-92
						$\sim$
			Refr	esh		

#### 9.5 Mobile USSD

You can check USSD screen for SIM balance remaining and SIM recharge (add value) automatically. Please work with this feature when the mobile status is "Stand by/Active". And ensure your Service provider has given you a USSD string(Command) for checking SIM Balance and Recharge the SIM Card.

PORTech Your CTI Partner	USSD Service
Mobile	
Status Settings SIM Setting	Rx Decoder: none
Operator Setting	Balance
USSD	Cmd 1: Send
SMS	Not Ready !!!
Network	
Update	Recharge
System Authority	Cmd 2: Send
Save Changes	Not Ready !!!
Reboot	Checking
	Cmd 3: Send
	Not Ready !!!
	Submit Reset

1. Balance (SIM balance remaining)

Step1: Enter Balance checking USSD command in column Step 2: Click Send button

When selected, system will check the balance of SIM and display the reply of receive message as below

	step2 <
Balance	
Cmd 1: *145*11# >> step1	(Send)
2,"Accepted",0	

2. Recharge (add value)

Step1: Enter the Recharging USSD command in column Step 2: Click Send button

When selected, system will display the reply of receive message as below

step 2
Send
receive message

3. Checking (If above ways are failed, please select this) Step 1: Enter the complete AT command in Cm3 column

Ex. AT+CUSD=1,\*145\*11#,15 Step 2: Click Send button

When selected, system will display the reply of receive message as below

Send

#### 4. Rx Decoder

Route	
Mobile	Rx Decoder: none
Status	Balance ASC7
Settings	Cmd 1: *123*11# Send
Fwd Agent	
SMS Agent	
SIM Setting	Recharge
Operator Setting	Cond
USSD	Cmd 2: "145"11#
Network	C1F1B80CA797C9
SIP Settings	Checking
STUN Settings	Cmd 3: at+cusd=1,"*145*11#",15
Update	·
System Authority	Submit Reset
Save Change	

a. None: GSM Format (Default) b. ASC7: ASCII 7bit c.UCS2: Unicode 16bit

When user select default GSM Format(None), it may not receive correct GSM code due to the different operator or GSM module/chipset. Please check below example,

Balance	9		
Cmd 1:	*123*11#		Send
		-:	
Recharg	qe		
Recharg	ge *145*11#		Send
Recharg Cmd 2:	ge *145*11#	C1E1B80CA797C9	Send

In this case, user need to select other RX Decoder (ASCII or UCS2) to receive correct message.

For Example,

None format: When user send command, "\*145\*11#", the return message show on system, "C1F1B80CA797C9"

Rx Decoder: none	)	
	$\mathbf{X}$	
Balance		
Cmd 1: *145*11#	2	Send
	C1F1B80CA797C9	

ASC7 Format: In this format, the return message is "Accepted"

Rx Decoder: ASC7 V	
Balance	
Cmd 1: *145*11#	Send
Accepted	

#### **10 SMS**

10.1 SMS Log Server

PORTech Your CTI Partner	SMS Log	Server	
Mobile			_
SMS	URL		
SMS Log Server	Username		
SMS Contact	Password		
SMS Group	,		
SMS Inbox		Submit Docat	
SMS Outbox		Submit	
SMS Sent By Number			
SMS Sent By Contact			
SMS Sent By Group			
SMS Import			
Network			
Update			
System Authority			
Save Changes			
Report			
Nebool			
SMS Sent By Contact         SMS Sent By Group         SMS Import         Network         Update         System Authority         Save Changes         Reboot			

10.1.1 Definition

SMS log server is FTP server.

URL : SMS log sever URL.

Size of URL is 128-byte, not 128-word. In UTF8 format, size of a word is usually 1~3 byte.

Username : User name to login the SMS log server.

Size of Username is 64-byte, not 64-word. In UTF8 format, size of a word is usually 1~3 byte.

Password : Password to login the SMS log server.

Size of Password is 64-byte, not 64-word. In UTF8 format, size of a word is usually 1~3 byte.

![](_page_18_Figure_8.jpeg)

#### 10.2 SMS Contact

### 10.2.1 Definition

The upper half page is the display area. The lower half page is the editing area. There are 200 SMS contacts in MV-370S/MV-372S.

Name : SMS contact name.

Size of Name is 50-byte, not 50-word. In UTF8 format, size of a word is usually 1~3 byte.

Phone Number : SMS contact phone number.

Size of Phone Number is 50-byte, not 50-word. In UTF8 format, size of a word is usually 1~3 byte.

#### 10.2.2 Add SMS Contact

In the editing area, input the contact name and contact phone number in Name and Phone Number field respectively, choice SMS groups that the contact belong to.

Click Add button to add the SMS contact, and the new SMS contact is shown in the display area.

#### 10.2.3 Edit SMS Contact

In the display area, change Page Number to choice a SMS contact to be edited, click Edit Selected button, and the selected SMS contact is shown in the edit area.

Edit the SMS contact as the chapter Add SMS contact, click Add button to change the SMS contact, and the modified SMS contact is shown in the display area.

#### 10.2.4 Clear Selected SMS Contacts

In the display area, change Page Number to choice SMS contacts to be cleared, and click Clear Selected button to clear selected SMS contacts.

#### 10.2.5 Clear All SMS Contacts

In the display area, click Clear All button to clear all SMS contacts.

# 10.3 SMS Group

m Group Name	Group Member	
group1	user1	
group2	user2	-
i -		
0		
	Contact	
•		
JSer I		
	<b>F</b> 6	
	<b>F</b> 8	
	<b>I</b> 10	
	F 12	
	J 16	
	10	
	j 20	
	Add Contacts	
	Selected Contacts	
	Group Name         group1         group2         a         a         b         b         c         ser1	Group Name       Group Name         group1       user1         group2       user2         user3

### 10.3.1 Definition

The upper half page is the display area. The lower half page is the editing area. There are 64 SMS groups in MV370/2S.

#### Group Name : SMS group name.

Size of Group Name is 10-byte, not 10-word. In UTF8 format, size of a word is usually 1~3 byte.

Group Member and Selected Contacts : SMS group member.

#### 10.3.2 Add SMS Group

In the editing area, input the group name in Group Name field, change Page Number to choice SMS contacts as group members.

Click Add Contacts button to check group members in Selected Contacts field.

Click Add button to add the SMS group, and the new SMS group is shown in the display area.

#### 10.3.3 Edit SMS Group

In the display area, change Page Number to choice a SMS group to be edited, click Edit Selected button, and the selected SMS group is shown in the editing area.

Edit the SMS group as the chapter Add SMS Group, click Add button to change the SMS group, and the modified SMS group is shown in the display area.

#### 10.3.4 Clear Selected SMS Groups

In the display area, change Page Number to choice SMS groups to be cleared, and click Clear Selected button to clear selected SMS groups.

#### 10.3.5 Clear All SMS Groups

In the display area, click Clear All button to clear all SMS groups.

#### 10.4 SMS Inbox

PORTech Your CTI Partner	SMS	S Inb	ох						
Mobile SMS SMS Log Server	Mobile 1	•							
SMS Contact									
SMS Inbox	Select	ltem	From			SMS	Da	ite Time	
SMS Outbox	Π	1							
SMS Sent By Number									
SMS Sent By Contact	Γ	2							
SMS Sent By Group	-	2							
SWS Import	10	3							
Network	F	4							
Opdate									
System Authority	Π	5							
Save Changes									
Reboot	E	6							
	-	-							
	10	<b>′</b>							
	E.	8							
		° .							
	Π	9							
							_		
	Π	10							
				Clear Selected	Reset	Clear All			

#### 10.4.1 Definition

From : The phone number which the SMS was received from.

- SMS : The text received in the SMS.
- Date : The day that the SMS was received.
- Time : The time that the SMS was received.

#### 10.4.2 Browse Inbox SMS

Change Mobile Number and Page Number to browse SMSs received.

#### 10.4.3 Clear Selected Inbox SMS

Change Mobile Number and Page Number to choice SMSs to be cleared, and click Clear Selected button to clear selected SMSs.

#### 10.4.4 Clear All Inbox SMS

Click Clear All button to clear all SMSs received.

#### 10.5 SMS Outbox

PORTech Your CTI Partner	SM	S Out	хох						
Mobile SMS	Page	1 💌							
SMS Log Server	Select	Item Mobil	e	ſo			SMS	Date	Time
SMS Contact	-								
SMS Group	Let .	1							
SMS Inbox		2							
SMS Sent By Number		-							
SMS Sent By Contact		3							
SMS Sent By Group								_	
SMS Import	<b>—</b>	4							
Network									
Update	Π	5							
System Authority Save Changes		6							
Reboot	Π	7							
		8							
	П	9							
	Π	10							
				Clear Selecter	d Reset	Clear All			

### 10.5.1 Definition

Mobile : The mobile modem that SMS was sent to.

To : The phone number that the SMS was sent to.

SMS : The text sent in the SMS.

Date : The day that the SMS was sent.

Time : The time that the SMS was sent.

#### 10.5.2 Browse Outbox SMS

Change Page Number to browse SMSs sent.

#### 10.5.3 Clear Selected Outbox SMS

Change Page Number to choice SMSs to be cleared, and click Clear Selected button to clear selected SMSs.

#### 10.5.4 Clear All Outbox SMS

Click Clear All button to clear all SMSs sent.

#### 10.6 SMS Sent By Number

ent By Number
GACH/7 Bio) C Unicado Modor Any
• Addit (7 bits) • Officiale
0110
5M5
Phone Number
Send Reset

# 10.6.1 Definition

Encoding Type : Encoding type that you want SMSs to be sent as.

Modem : Mobile modem from which to send SMSs.

SMS : The text sent in the SMS.

Phone Number : The phone number that the SMS was sent to.

# 10.6.2 Send SMS by Phone Number

Choice the encoding type of SMSs in Encoding Type field, choice a specific modem or any modem to send SMSs in Modem field, and input SMS text to be sent in SMS field.

Input phone numbers separated by a blank in Phone Number field, and click Send button to send the SMS to all phone numbers.

# 10.7 SMS Sent By Contact

	End	oding	g Type 📧 ASCII (7 Bits) 🧖 Unicode		Mode	em Any 🔽	
Log Server				SMS			
Group							
Inbox							
Sent By Number							
Sent By Contact				Contact			
Sent By Group	F	age 1	<b>_</b>				
Import		1	user1	Γ	2	user2	
oto		3		Γ	4		
ale		5		Γ	6		
		7		Γ	8		
not		9			10		
	Γ	11		Γ	12		
		13		Γ	14		
	Г	15		Γ	16		
	Г	17		Г	18		
		19		Г	20		
				Add Contact	s		
				Selected Cont	acts		

# 10.7.1 Definition

Encoding Type : Encoding type that you want SMSs to be sent as.

Modem : Mobile modem from which to send SMSs.

SMS : The text sent in the SMS.

Contact : SMS contact name that the SMS was sent to.

Selected Contacts : All SMS contact names that the SMS was sent to.

# 10.7.2 Send SMS by SMS Contacts

Choice the encoding type of SMSs in Encoding Type field, choice a specific modem or any modem to send SMSs in Modem field, and input SMS text to be sent in SMS field.

Change Page Number to choice SMS contacts to send the SMS, and click Send button to send the SMS to selected SMS contacts.

#### 10.8 SMS Sent By Group

•	· · · · · · · · · · · · · · · · · · ·							
	Encoding Typ	pe 🤅 ASCII (7	'Bits) 🤎 Ur	nicode	Mode	m Any	<b>•</b>	
og Server					SMS			
Contact					UNIO			
Froup								
Juthox								<u>_</u>
ent By Number								
ent By Contact					Group			
ent By Group	group1	group2	Γ					
nport	Γ		Π	Г	Г	Г	Г	Г
ork	F		Г	Г	<b>_</b>		Г	Г
te								
n Authority	-		-	-	_	-	-	
Changes		-	100			-	100	
ot								
				Π			Π	
	-	F	F	F			F	F

#### 10.8.1 Definition

Encoding Type : Encoding type that you want SMSs to be sent as.

Modem : Mobile modem from which to send SMSs.

SMS : The text sent in the SMS.

Group : SMS group name that the SMS was sent to.

#### 10.8.2 Send SMS by SMS Groups

Choice the encoding type of SMSs in Encoding Type field, choice a specific modem or any modem to send SMSs in Modem field, and input SMS text to be sent in SMS field.

Change Page Number to choice SMS groups to send the SMS, and click Send button to send the SMS to selected SMS groups.

# 10.9 SMS Import

PORTech Your CTI Partner	SMS Import	
Mobile	Import	
SMS	File Location	Buotine
SMS Log Server	File Location	Liowse
SMS Contact		
SMS Group	Import	
SMS Inbox		
SMS Outbox		
SMS Sent By Number		
SMS Sent By Contact		
SMS Sent By Group		
SMS Import		
Network		
Update		
System Authority		
Save Changes		
Dalve Changes		
Repool		

Import the SMS contact/group information by a Microsoft Excel "Unicode Text" file as below.

N IN	licro	soft Exce	l - excel_impo	nt													
	Eile	<u>E</u> dit <u>V</u> iev	<u>I</u> nsert F <u>o</u> rn	nat <u>T</u> ools <u>D</u> a	ita <u>W</u> indow	<u>H</u> elp											
D	2		a 🕽 🗳	X 🖻 🖻	🚿 10 +	α - 🍓 Σ	f≈ 2 Z I	10	)% • 🛛 •	新細明體	×	12 <b>- B</b>	I <u>U</u> ≣≣		\$%,	<b>*.0 .00</b> ∰	e tje
[		E4	•	=													
		А	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	
1	0		0	user1	1	00000001	00000000	00000000	00000000	00000000	00000000	00000000	00000000				
2	0		1	user2	2	00000010	00000000	00000000	00000000	00000000	00000000	00000000	00000000				
3	1		0	group 1	_												
4	1		1	group2													
5																	1
6					_	(										_	
7																	
8																	
9																	2
10					_											_	
11																	_
12																	
13																	
14																	
15	_																
16																	
17																	2

10.9.1 Import File Format

Column A : SMS contact/group type.

For the SMS contact, the value is 0.

For the SMS group, the value is 1.

Column B : index of the SMS contact/group.

For the SMS contact, value is 0 ~ 199.

For the SMS group, value is  $0 \sim 63$ .

Column C : SMS contact/group name.

Size of the SMS contact name is 50-byte, not 50-word. In UTF8 format, size of a word is usually 1~3 byte.

Size of the SMS group name is 10-byte, not 10-word. In UTF8 format, size of a word is usually 1~3 byte.

Column D : SMS contact phone number.

Size of the SMS contact phone number is 50-byte, not 50-word. In UTF8 format, size of a word is usually  $1\sim3$  byte.

Column E to L : Bit mapping of SMS contact groups.

Bit value 0 is not in the SMS group.

Bit value 1 is in the SMS group.

Column E : bit mapping for the group 7 to 0.

Column F : bit mapping for the group 15 to 8.

Column G : bit mapping for the group 23 to 16.

Column H : bit mapping for the group 31 to 24.

Column I : bit mapping for the group 39 to 32.

Column J : bit mapping for the group 47 to 40.

Column K : bit mapping for the group 55 to 48.

Column L : bit mapping for the group 63 to 56.

Example :

SMS contact 0 :

The SMS contact name is "user1".

The SMS contact phone number is "1".

The SMS contact is in the SMS group 0.

SMS contact 1 :

The SMS contact name is "user2".

The SMS contact phone number is "2".

The SMS contact is in the SMS group 1.

SMS group 0 :

The SMS group name is "group1".

SMS group 1 :

The SMS group name is "group2".

# 10.9.2 Microsoft Excel Editing

# Step 1 : Format Cells

Select the column A to L.

Click the mouse right key, and choice Format Cells.

In Number sub-window, choice Text, and click OK.

Microsoft Excel - Book1			
Eile Edit View Insert Format Tools Data V	<u>v</u> indow <u>H</u> elp		
] D 🚅 🖬 🔒 🎒 🖪 🔍 🖇 🖻 🛍 🝼	🗠 - α - 🍓 Σ 🍂 🛃 👬 🛍 😽 100% ,	? → 新細明體 • 12 • B	Ⅰ 및 軍事事團 \$ %,‰ # 律律
A1 - =			
A     B     & Cut       1     Ba ⊆opy       2     Ba ⊆opy       3     Paste Speci       4     Insert       5     Delete       6     Clear Copte       7     Gold Copte       8     Gold Copte       9     Hide       10     Unitide       11     Insert       12     Insert       13     Internet       14     Insert	E         F         G         1           al         - <td>H I J K </td> <td>L M N O</td>	H I J K 	L M N O
16 17			

Format Cells				? 🔀
Number Alignment Category: General Number Currency Accounting Date Time Percentage Fraction Scientific Text Specid	Font Sam T te ci	Border ple ext format ext even wi ell. The cell ntered.	Patterns	Protection end as is in the exactly as
			ОК	Cancel

Step 2 : Save the file.

Save as type Unicode Text.

Save As		? 🔀
Save <u>i</u> n:	🕒 My Documents 💽 🔶 🔁 📰 🗸 Tools 🗸	
History	诸 My Music 👜 My Pictures	
My Documents		
Favorites		
<b>(</b>		
My Network	File <u>name</u> : excel_import.txt	<u>S</u> ave
Places	Save as type: Unicode Text	Iancel

### **11 Network**

In Network you can check the Network status, configure the WLAN Settings, LAN Setting and SNTP settings.

### 11.1 Network Status:

You can check the current Network setting in this page.

Type         Fixed IP Client         Fixed IP Client           IP         192.168.0.100         192.168.33.254           Mask         255.255.255.0         255.255.255.0           Gateway         192.168.0.254         192.168.33.254           MAC         00037E000000         00037E000001		MU	WAN Interface	LAN Interface
IP 192.168.0.100 192.168.33.254 Mask 255.255.25 .0 255.255.0 Gateway 192.168.0.254 192.168.33.254 MAC 00037E000000 00037E000001		Туре	Fixed IP Client	Fixed IP Client
Mask 255.255.0 255.255.0 Gateway 192.168.0.254 192.168.33.254 MAC 00037E000000 00037E000001	_	IP	192.168.0.100	192.168.33.254
Gateway 192 168 0 254 192 168 3 254 MAC 00037E000000 00037E000001	_	Mask	255.255.255.0	255.255.255.0
MAC 00037E000000 00037E000001		Gateway	192.168.0.254	192.168.33.254
		MAC	00037E000000	00037E000001
	rity			

#### 11.2 Network WAN Settings

PORTech Your CTI Partner	WAN S	ettings
Mobile SMS	Network Mode:	C Bridge C NAT
Network	WAN Setting	
Status	IP Type	Fixed IP CHCP Client PPPoE
I AN Settings	Master IP	192.168.0.100
SNTP Settings	Mask	255.255.255.0
Update	Gateway	192.168.0.254
System Authority	DNS Server1	168.95.192.1
Save Changes	DNS Server2	168.95.1.1
Rebool	MAC	00037e000000
	PPPoE Setting	
	User Name	
	Password	
		Submit Reset

- (1) The TCP/IP Configuration item is to setup the WAN port's network environment. You may refer to your current network environment to configure the system properly.
- (2) The PPPoE Configuration item is to setup the PPPoE Username and Password. If you have the PPPoE account from your Service Provider, please input the Username and the Password correctly.
- (3) The Bridge Item is to setup the system Bridge mode Enable/Disable. If you set the Bridge On, then the two Fast Ethernet ports will be transparent.
- (4) When you finished the setting, please click the Submit button.

#### 11.3 Network LAN Settings

OMO	LAN Setting	
SMS	IP:	192.168.33.254
Status	Mask:	255.255.255.0
WAN Settings	MAC:	00037e000001
LAN Settings		
SNTP Settings	DHCP Server	
Update	DHCP Server:	○ On
System Authority	Start IP:	150
Save Changes	End IP:	200
Reboot	Lease Time:	1 0 (dd:hh)
Reboot	Lease Time:	1 : 0 (dd:hh)

(1) The TCP/IP Configuration item is to setup the WAN port's network environment. You may refer to your current network environment to configure the system properly.(2)DHCP Server: You may refer to your current network environment to configure the

system properly

#### 11.4 Network SNTP Settings

SNTP Setting function: you can setup the primary and second SNTP Server IP Address, to get the date/time information. Also you can base on your location to set the Time Zone, and how long need to synchronize again. When you finished the setting, please click the Submit button.

PORTech Your CTI Partner	SNTP Set	SNTP Settings				
Mobile SMS Network	SNTP:	€ On € Off				
Status WAN Settings LAN Settings	Primary Server: Secondary Server:	time.windows.com 208.184.49.9				
SNTP Settings Update System Authority	Time Zone: Sync. Time:	GMT + • 08 • : 00 • (hh:mm) 0 • : 6 : 0 (dd:hh:mm)				
Save Changes Reboot		Submit Reset				

#### 12 Update

12.1 Update New Firmware

In Update you can update the system's firmware to the new one or execute the factory reset to let the system back to default setting.

PORTech Your CTI Partner	Update Firmware	
Mobile	Ver = VIU.206.3, MIVS(16m), GZ = 14MV,X2, PCB = 2N149A.	
SMS		
Network		
Update New Firmware Default Settings System Authority Save Changes Reboot	File Location: Browse Submit Reset	
		L <sub>e</sub>

- (1) Select the firmware code type, Risc code only.(2)Click the "Browse" button in the right side of the File Location or you can type the correct path and the filename in File Location blank.
- (3)Select the correct file you want to download to the system then click the Update button.
- (4) Please click update/default setting after update firmware

NOTE: Please open the webpage from Internet Explorer, not compatible with FF or Google Chrome

#### 12.2 Update Default Settings

In this page: Update/ Default Settings, you could restore the factory default settings to the system. All setting will restore default setting. IP will retain original IP as usual not default IP.

PORTech Your CTI Partner	Restore Default Settings	
Mobile SMS Network Update System Authority Save Changes Reboot	Restore default settings:	

# **13 System Authority**

In System Authority you can change your login name and password.

Mobile New u SMS Notwork New p	username:	
Network Update System Authority Save Changes Reboot	med password:	

### 14 Save Changes

In Save Change you can save the changes you have done. If you want to use new setting in the VoIP system, you have to click the Save button. After you click the Save button, the system will automatically restart and the new setting will effect.

PORTech Your CTI Partner	Save Changes
Mobile	You have to save changes to effect them.
SMS Network	Save Changes: Save
Update	
System Authority	
Reboot	

#### 15 Reboot

Reboot function you can restart the system. If you want to restart the system, you can just click the Reboot button, then the system will automatically.

PORTech Your CTI Partner	Reboot System	
Mobile SMS Network Update System Authority Save Changes Reboot	Reboot system: Reboot	